RECEIVED 2008 FEBRUARY 5 OFFICE OF DEFECTS INVESTIGATION RECALL MGMT DIV. 08E-013 (6 pages)



American Honda Motor Co., Inc. 1919 Torrance Boulevard

Torrance. CA 90501-2746 Phone (310) 783-2000

January 30, 2008

Mr. Daniel Smith
Associate Administrator for Enforcement
Office of Safety Assurance
NATIONAL HIGHWAY TRAFFIC SAFETY
ADMINISTRATION
1200 New Jersey Ave., SE
Washington, DC 20590

Dear Mr. Smith:

On July 2, 2007, American Honda Motor Co., Inc. (AHM) determined that a defect relating to motor vehicle safety exists in the accessory "hitch" style bicycle rack for 2003-2007 and some 2008 model year Honda Pilot, Ridgeline and Acura MDX vehicles, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

573.6(c)(1)

Name of Equipment Manufacturer:

Thule, Inc.

42 Silvermine Road Seymour, CT 06483 (203) 881-4875

Reporting Vehicle Manufacturer's agent:

William R. Willen

American Honda Motor Co., Inc.

1919 Torrance Blvd.

Torrance, CA 90501-2746

573.6(c)(2)

## Identification of affected vehicle equipment:

Component NameHonda Part NumberBicycle rack - Honda08L14-TA1-100<br/>08L14-E09-100Bicycle rack - Acura08L14-TA1-200<br/>08L14-E09-200

Description of the basis for the determination of the recall population:

The bicycle racks included in this population had the potential for a pinch hazard as identified by the equipment manufacturer.

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573.6(c)(3)

Total number of bicycle racks sold to dealers:

2,032

573.6(c)(4)

Percentage of affected trailer hitch kits that contain the defect:

100%

573.6(c)(5)

#### **Defect description:**

A pinch point exists between the bike arm bracket and the upright assembly of the "hitch" style bicycle rack. When moving the bike arm bracket to its down position, this pinch point has the potential of causing a severe laceration or amputation to the user's fingertips or hand.

573.6(c)(6)

### **Chronology:**

June 29, 2007

Thule, Inc. submitted 573 report to NHTSA

August 2007

AHM inventory returned to Thule; New part number issued for bicycle racks with retro fit kit; AHM issued dealer message instructing dealers to contact customers and direct them to Thule.

573.6(c)(8)(i)

#### Program for remedying the defect:

A Receiver Hitch Retro Fit Kit is available from Thule for Honda dealers or retail customers to order.

573.6(c)(8)(ii)

The date notification was sent to dealers:

Aug. 14, 2007

573.6(c)(9)

# Representative copies of all notices, bulletins and other communications:

A copy of the dealer messages are attached (Attachment 1)

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573.6(c)(11)

# Manufacturer's campaign number:

Campaign number not issued

Sincerely,

AMERICAN HONDA MOTOR CO., INC.

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William R. Willen Managing Counsel

Product Regulatory Office

WRW:nis

Attachment

# Attachment 1

# **Sent Message**

| Division      | ∀ Honda  | MC PE                    |                             |                  |
|---------------|--|--------------------------|-----------------------------|------------------|
| Delivery      | Message ONLY ←   | Message and e-mail•      | e-mail• ONLY                |                  |
| Viewable•     | 08 14 2007 t   | 0 08 24 2007             |                             |                  |
| From•         | Parts Division   |                          |                             | Telenophia Marr  |
| To (Dealers)• | ALL DEALERS  |                          |                             |                  |
| Attention•    | ☐ All iN Users   | ☐ Dlr Sys Coordinator•   | Dealer Principal•           | General Mgmt•    |
|               | ☐ Sales Mgmt•  | Sales Personnel          | ☐ Internet Sales Mgmt•      | ☐ Used Car Mgmt• |
|               | Service Mgmt•  | Service Personnel        | F & I Mgmt•                 | F & I Personnel  |
|               | ✓ Parts Mgmt•  | Parts Personnel          | ☐ Business Mgmt•            | Admin Personnel  |
|               | ☐ EXCELL Facilitator•  | in Administrator         |                             |                  |
| Cc (AHM)      | ALL PARTS AND SERVICE DISTRICT OFFICES, ALL PARTS AND SERVICE NATIONAL OFFICES, ALL PARTS AND SERVICE ZONE OFFICES, ALL PARTS CENTER OFFICES, ALL PARTS DISTRICT OFFICES, ALL PARTS NATIONAL OFFICES, ALL PARTS ZONE OFFICES |                          |                             |                  |
| Subject•      | AIN37804: 2003-08 Pilot  | & 2006-08 Ridgeline Acce | essory Hitch Mounted Bike A | Attach           |
| Message•      |  |                          |                             |                  |

ID: AIN37804

To: All Honda Parts and Service Managers

From: AHM Parts Technical Dept.

Re: 2003-2008 Pilot and 2006-2008 Ridgeline Accessory Hitch Mounted Bike

Attachment

This supersedes a previous message, AIN37574, dated 7/3/07.

#### Background

Due to concerns that a pivoting portion of the accessory bike attachment has the potential to pinch the user's finger, a replacement rubber protector has been developed to help protect a user from pinching a finger.

#### Action

If you have the following bike attachments in your inventory, you can order the rubber protector free of charge from Thule via their toll-free number, (800) 848-5391.

#### **Affected Part Numbers**

| Affected Part Numbers | Affected HC | Description                 |
|-----------------------|-------------|-----------------------------|
| 08L14-TA1-100         | 7860984     | Hitch Mount Bike Attachment |
| 08L14-E09-100         | 8563223     | Hitch Mount Bike Attachment |

#### **New Part Numbers**

AHM inventory will be reworked and have the following new part number:

| New Part Number | New HC  | Description                 |
|-----------------|---------|-----------------------------|
| 08L14-E09-101   | 8813594 | Hitch Mount Bike Attachment |

#### **Customer Notification**

Information will be provided to customers via Owner Link.

American Honda Motor Co., Inc.

Parts Division

Parts Technical Dept.

✓ Archive After Expiration Date

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# **Sent Message**

| Division      | ☐ Honda ☑ Acura  | MC PE                  |                      |                 |
|---------------|--|------------------------|----------------------|-----------------|
| Delivery      | Message ONLY ←   | Message and e-mail•    | e-mail• ONLY         |                 |
| Viewable•     | 08 14 2007 to  | 08 24 2007             |                      |                 |
| From•         | Parts Division   |                        |                      |                 |
| To (Dealers)• | ALL DEALERS  | <u> </u>               |                      | -               |
| Attention•    | All iN Users   | ☐ DIr Sys Coordinator• | Dealer Principal•    | General Mgmt•   |
|               | ☐ Sales Mgmt•  | Sales Personnel        | Internet Sales Mgmt• | Used Car Mgmt•  |
|               | Service Mgmt•  | Service Personnel      | F & I Mgmt•          | F & I Personnel |
|               | Parts Mgmt•  | Parts Personnel        | Business Mgmt•       | Admin Personnel |
|               | EXCELL Facilitator•  | in Administrator       |                      |                 |
| Cc (AHM)      | ALL PARTS AND SERVICE DISTRICT OFFICES, ALL PARTS AND SERVICE NATIONAL OFFICES, ALL PARTS AND SERVICE ZONE OFFICES, ALL PARTS CENTER OFFICES, ALL PARTS DISTRICT OFFICES, ALL PARTS NATIONAL OFFICES, ALL PARTS ZONE OFFICES |                        |                      |                 |
| Subject•      | BIN37805: 2003-2007 MDX Accessory Hitch Mounted Bike Attachment  |                        |                      |                 |
| Message•      | •  |                        |                      |                 |

ID: BIN37805

To: All Acura Parts Managers From: AHM Parts Technical Dept.

Re: 2003-2007 MDX Accessory Hitch Mounted Bike Attachment

This supersedes a previous message, BIN37575, dated 7/3/07.

#### Background

Due to concerns that a pivoting portion of the accessory bike attachment has the potential to pinch the user's finger, a replacement rubber protector has been developed to help protect a user from pinching a finger.

#### Action

If you have the following bike attachments in your inventory, you can order the rubber protector free of charge from Thule via their toll-free number, (800) 848-5391.

#### **Affected Part Numbers**

| Affected Part Numbers | Description                 |
|-----------------------|-----------------------------|
| 08L14-TA1-200         | Hitch Mount Bike Attachment |
| 08L14-E09-200         | Hitch Mount Bike Attachment |

#### **New Part Numbers**

AHM inventory will be reworked and have the following new part number:

| New Part Number | Description                 |
|-----------------|-----------------------------|
| 08L14-E09-201   | Hitch Mount Bike Attachment |

#### **Client Notification**

Information will be provided to clients via Owner Link.

American Honda Motor Co., Inc. Parts Division Parts Technical Dept.

✓ Archive After Expiration Date

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